



Frequently Asked Questions

Here are some of the most common questions regarding what activities are permitted and not permitted under current orders issued by the state, county, and League City.

If your question is not answered below, call 281-554-1219 (Monday through Thursday 7:30 a.m. to 5:30 p.m. and Friday 7:30 to noon). A representative from the City's Legal Department will be available to answer questions related to allowable activities under the most recent COVID-19 related declarations and orders.

Q. Can I go for a walk or walk my dog?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(iii) Individuals may leave their residence to engage in outdoor activity, provided the individuals comply with social distancing requirements of six feet.

Q. Can I go to the park with my family?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(iii) Individuals may leave their residence to engage in outdoor activity, provided the individuals comply with social distancing requirements of six feet.

Q. Can I go fishing?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(iii) Individuals may leave their residence to engage in outdoor activity, provided the individuals comply with social distancing requirements of six feet.

Q. Can I go to the hardware store such as Home Depot and Lowes?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(ii) Individuals may leave their residence to obtain necessary services.

Q. Am I allowed to be on the roads to care for a family member?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(i) Individuals may leave their residence to engage in activities or perform tasks to essential to their health and safety or to the health and safety of their family or household members.

Q. Can I go to the laundromat?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (a)(i) Individuals may leave their residence to engage in activities or perform task essential to their health and safety, or to the health and safety of their family or household members.

Q. Can I have someone do work on my house?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (b)(iii) Work necessary to the operation and maintenance critical infrastructure, including residential and commercial construction may be performed.

Q. Can I have someone clean my house?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (b)(vi) Essential Services Necessary to Maintain Essential Operations of Residences or Other Essential Businesses.

Q. Can my lawn service still mow my lawn?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2 (b)(vi) Essential Services Necessary to Maintain Essential Operations of Residences or Other Essential Businesses.

Q. Can my family and I move into our new home?

A. Yes. The Galveston County's Order to Stay at Home states:

Section 2(a)(i) Individuals may leave their residence to engage in activities or perform task essential to their health and safety, or to the health and safety of their family or household members.

Moving into a new residence, which is procuring shelter, qualifies as an essential task to health and safety of an individual and of his/her family or household members.

Q. Are food trucks and ice cream trucks allowed to continue working in League City?

A. Food trucks are allowed under limited conditions as indicated by the League City local disaster declaration which states: Upon written request from the authorized representative of a homeowners or property owners association for a residential subdivision in the city, a mobile food vendor may operate its business in a parking lot owned or controlled by said subdivision, without first obtaining a city permit to do so, in accordance with the following conditions: (a) no more than three mobile food vendors may so operate in said subdivision; (2) the mobile food vendor may not open earlier than 8:00 a.m. nor remain open later than 8:00 p.m. each day; and (3) no tables or seating may be provided for customers to use for consuming the food sold. All other provisions of Division 7, Article III, of Chapter 125 of the Code of Ordinances shall otherwise apply.

Q. Is the League City Police Department still taking calls for minor crimes and what is the best way to report these?

A. The League City Police Department has NOT limited the types of calls of service they are responding to. If someone would prefer to make a report over the phone rather than in person, they will be provided that opportunity. Otherwise, LCPD will respond to all calls and crimes as normal. For non-emergencies call 281-332-2566 and for emergencies, always call 911.

Q. Do I need a note to go to work?

A. No, you do not need a note to go to work if your work is otherwise allowed under Galveston County's Stay at Home Order. However, if your employer is able to provide you with documentation of your work, that would help law enforcement

If your employer provides essential services described Section 2 (b), you are permitted to go to work and a note is not required.

Q. What businesses are allowed to be open?

A. Essential Businesses are allowed to remain open according to Galveston County's Stay at Home Order Section 2(b).

- *Health care operations (hospitals, dentists, pharmacies, mental health providers, home health care, veterinary care)*
- *Public works, water, sewer, gas, electrical, oil refining, public transportation*
- *Solid waste removal and collection*
- *Financial institutions*
- *Food service providers (grocery stores, big box stores, liquor stores, gas stations, convenience stores)*
- *Restaurants and other facilities that prepare and serve food, but only for delivery or carry out*
- *Laundromats, dry cleaners, and laundry service providers*
- *Auto and bicycle repair shops*
- *Hardware stores*
- *Auto-supply stores*
- *Businesses that supply products for people to work from home*
- *Mail and shipping services*

- *Building cleaning services*
- *Cemeteries/crematoriums*
- *Plumbers, electricians, exterminators, and other similar services*
- *Professional services such as legal and accounting services*
- *Newspaper, television, radio, and other media services*
- *Childcare facilities providing services that enable employees exempted in the order to work as permitted.*

Q. How do I know if I should be working from home?

A. Non-Essential Businesses are required to close according to Galveston County’s Stay at Home Order Section 1(b). *But for clarity, businesses may continue operations consisting exclusively of employees or contractors performing activities at their own residences (i.e. working from home)*

Q. What businesses are supposed to be closed?

A. Non-Essential Businesses are required to close according to Galveston County’s Stay at Home Order Section 1(b).

They include

- *Non-essential retail*
- *Hair salons, nail salons, barber shops*
- *Tattoo parlors*
- *Massage establishments*
- *Jewelry shops*
- *Golf courses*

Q. How do I properly dispose of my trash to help slow the spread of the virus and do I have to bag everything including my recycling?

A. You need to bag everything, including recycling to help slow the spread of the virus. City Council passed Ordinance No. 2020-07 Exhibit A, Sect. 8:

Trash shall be placed into bags that are tied at the top to prevent the trash from blowing loose, prior to being placed curbside for trash pickup. The failure to do so shall be ground for the City or its solid waste contractor to refuse to pick up said trash. Items meant for recycling must be tied up in clear or white bags AND placed in the rolling recycling bins to be picked up as recycling. Otherwise, it will be treated as regular trash.

Q: Why is League City not telling the citizens how many cases our in our city?

The Galveston County Health District (GCHD) is responsible for reporting the number of positive cases in Galveston County. League City posts the latest number each day on the City’s website and social media channels. The GCHD shares the location of positive cases within League City limits only with the League City Police, Fire, and EMS departments. According to the GCHD, “Residents throughout Galveston County should assume it is everywhere and take proper precautions. We have reached a point that knowing the city of where someone who tested positive lives will not protect you. You should assume it is everywhere and take proper precautions.”